CONTACT

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🏠 12th of naser hospital street - Shobra-el Kheima – Egypt

SKILLS

- Team Work
- Time Management
- Leadership
- Verbal & Written
  Communication

LANGUAGE

- English
  Level: good

PERSONAL DATA

- Religion: Muslim.
- Nationality: Egyptian
- Date of birth: 10/23/1988
- final exemption from military service

AHMED HAMMAD

quality data analysis at Asfour Crystal International
Royal Labs call center team leader
Area Manager & Technical Support at Reference Labs

PROFESSIONAL PROFILE

• With 14 years of expertise in quality data input, analysis, and report creation, I aim to apply my computer science studies.
• 10 years of expertise in call center, marketing, and lab-to-lab services at Royal Labs.

WORK EXPERIENCE

Area Manager & Technical Support

Customer service Team leader for Reference Medical Analysis Laboratories.
Duration: 3 years Location: Al-Mohanesden - Giza (supervision of units: customer service - follow-up - delivery of results)

Responsible for the Lab to Lab follow-up unit, Royal Lab:
Duration: 4 years Location: Heliopolis - Cairo (supervision of units: receiving and preparing samples - recording data - reviewing)

Data entry and report preparer for Crystal Asfour International:
Duration: 4 years Location: Shubra El Kheima - Qalyubia (report recording - analysis of performance indicators - presentation of periodic reports)

Administrative Assistant to the Head of the Sector at Crystal Asfour International Company
 Duration: 2 years Location: Shubra El Kheima - Qalyubia (operations control - executive director of projects - meeting coordinator)

Quality Controller & Quality Assurance Officer at Crystal Asfour International Company
Duration: 2 years Location: Shubra El Kheima - Qalyubia (coding products - determining technical specifications - preparing operating instructions)

EDUCATION

Computers, information systems, and business administration - Cairo Model Institute for Computer Sciences and Information Systems. (2009)

Training courses: (visio - Minitab - Oracle - Internet - Power point - Access - Excel - Word - Intro- Win)